

# Return And Refund Policy

Last updated: June 02, 2021

Thank you for buying our product(s) / availing our service(s)

If, for any reason, You are not completely satisfied with our services or our product and you feel you have a very genuine reason, we invite You to review our policy on refunds and returns. The following terms are applicable for any products that You purchased with Us or services that You availed from Us

## **Interpretation and Definitions**

### Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

### Definitions

For the purposes of this Return and Refund Policy:

- Company (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to KBC Inc., New Jersey.
- Products refer to the products we build and sell including but not limited to those that are listed in our Website.
- Service refers to the services offered to You by our Company.
- Website refers to Knowledge Bridge Consulting Inc. accessible from <https://kbcinc.cloud>
- You (referred to as either "You", "Client") means the individual accessing or using the Service(s) or buying our Product(s), or the company, or other legal entity on behalf of which such individual is accessing or using the Service or buying our Product(s), as applicable.

## **Your Cancellation Rights**

### **On Our Software Products**

All our software products are available for purchase on our website and with our partners. We provide various free trial periods so that you could easily evaluate our products before you make a purchase decision. The trial period helps you evaluate the product to make sure that the software meets all your desired needs before you purchase a license.

All of our software is functional during the trial period and does not require registration to enable its primary functionality. On the actual [purchase of software and post-payment clearance, your license to use the software will be activated. After the activation of the license, you won't be entitled for any refunds.

### **Refund Rules**

To request a refund, use the information provided in the confirmation email you received after you made your purchase. Or contact our support@kbcinc.cloud directly.

Only software purchased via our Website or through our Company is eligible for a refund, and only if you contact us within the refund period mentioned in the terms of your purchase.

If we issue a refund, it should appear on your credit card statement within 3-5 business days. Upon receipt, you must uninstall any software for which you no longer possess a valid license. We reserve the right to disable any product keys and/or serial numbers issued to you for the refunded products.

#### **On Services Offered**

If a project is delayed at the request of the client, due to the client's internal processes, our Company will not be responsible for any costs incurred by this delay, any fees or damages will stand with the client unless agreed in writing at the time of delay by the client.

Our Company does not offer any refund for hardware, software, monthly or annual fees which are paid to other vendors, maintenance and support services once agreed by the Client. We will charge your account or credit card the amount agreed upon under the executed agreement, or as otherwise agreed upon by the parties.

Refund request will be processed and accepted only if there is a genuine reason where both parties agree within the terms of the service agreement.

If agreed, within 14 business days, the refund amount will be credited back through the same manner through which we received the payment(s).